



## **PATIENTS FORUM**

### **Minutes of meeting held on WEDNESDAY 1<sup>st</sup> JUNE 2011**

Those attending: Paul Engle, Tracey Fisher, Elaine Hazelhurst, Anne Fleming, Brenda Williams, Gerry Devine, Michael Ashton, Margaret Hawkins,

Guests attending: Sue Hawkins

Apologies: David Saunders, Roy Kilner, Lee Wilson, Mike Taylor, Dr Bush

Minutes accepted by Elaine Hazlehurst, Seconded by Brenda Williams

### **Topics discussed**

#### **4. Wart Clinic**

There is currently a 2 monthly wart clinic where patients can self refer. There has been a lot of development in terms of over the counter remedies are equally as effective as liquid nitrogen. The Forum supports the move to replacing the wart clinic with a Liquid Nitrogen clinic to tailor for specific conditions that still require treatment. However it was felt that it is important that patients who are perhaps not able to afford to pay for treatments e.g. elderly, children and others who have prepaid vouchers will still be able to obtain prescriptions. This was agreed.

#### **5. Feedback forms**

There have not been any comments in the feedback box. Gerry also reported that he had not received any complaints either.

#### **6. Treasurer's report**

There has been no income or expenditure this month.

#### **7. Any other business**

Book sale & recruitment for Helplink – We had previously agreed that we were going to have a book sale and also use the opportunity to get volunteers for Helplink. There was limited response with only a number of slots being filled because of holidays and other commitments and so it was cancelled. It was agreed that a booksale would be held in August when perhaps more members are available.

Helplink volunteers – There have not been any volunteers from EGP to Helplink. It was agreed that the Practice will put in place a poster that advertises the services of Helplink for patients to take advantage of the service. Michael Taylor is willing to offer as a volunteer for Helplink. This will also allow us the opportunity to see whether all the concerns and points we raised are resolved and will feedback to the Forum.

Changes at practice – One of the doctors is leaving so there is currently a vacancy in the practice.

Monthly displays – Brenda has offered to look after the July slot for Breast Cancer and Screening. September has been removed from the list so far. Katie is to be contacted to see if she is still willing to do teenager pregnancy in October.

Notes from meeting with Doctor Bush & Gerry Devine – Tracey ran through the notes from the meeting held with Dr Bush & Gerry Devine. Internet booking of appointments and 8am bookings.

**ACTION: This is to be added to the agenda for the next meeting to allow further discussion of this at the next meeting.**

Feedback from Lee's recent attendance at the consortium meeting – Dr Bush is trying to contact Lee to discuss the meeting in more detail.

The frequency of meetings was raised by Gerry in terms of moving to bi-monthly meetings. However, the Forum members felt that there were a number of things coming up shortly that meant it would be beneficial to still meet on a monthly basis.

**Date of next meeting – Wednesday 6<sup>th</sup> July at 6pm.**